

# Ashish Datey

Current Employer: HB Enterprises, Bhopal, M.P

Working Office: Directorate of Public Relation, Bhopal, M.P

Designation: Desktop Support / Service Engineer

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## EXPERIENCE SUMMARY

- Having 3+ years of experience as Software, Hardware & Network Troubleshooting.
- Desktop Support Engineer as Vallabh Bhawan, Raj Bhawan, CM House & District level Issues provide Gov. Website portal sites, System Software, System Security (Firewall, OS Defender, Antivirus) &, Web Based Application & Computer Application software support.
- And other Linux Operating System Desktop Client & Server support.
- Working in Software, Hardware & Network Workstation.
- Knowledge of programming languages such as Frontend **HTML, CSS, JAVASCRIPT, J-QUERY, AJAX & Backend C, C++, .Net and PHP.**
- Knowledge of Database Server (**RDBMS, MySql, MariaDB, ODBC**)
- Used WAMP, XAMP & IIS tools to create Web Application Software.
- Done **RHCSA & RHCE (Linux)** training in ITE Technical Education.
- Done **PHP Web Application software** training in Neepan Tech.
- Ready to take ownership for the requirements and delivered many requirements successfully .Proven to take up work in challenging timelines with effective quality of delivery

## CONTRIBUTIONS/RESPONSIBILITIES

- ❖ Support and administer firewall environments in line with IT security policy
- ❖ Design and implement new solutions and improve resilience of the current environment
- ❖ Secure network systems by establishing and enforcing policies, and defining and monitoring access
- ❖ Provide remote support to on-site engineers and end users/customers during installation
- ❖ Provide remote troubleshooting and fault finding if issues occur upon initial installation
- ❖ Create basic website layouts and user interfaces with HTML and CSS
- ❖ Integrate data from various back-end web services and databases
- ❖ Work with stakeholders to gather and refine specifications and requirements based on technical needs
- ❖ Create and maintain software documentation
- ❖ On time deliverables as per deadlines while achieving excellence and quality of work , & A Quick Learner.
- ❖ Strong in communication and team co-ordination in team review meetings.
- ❖ Strong in execution of test cases in various levels like sanity, functional and regression levels.

## TECHNOLOGY EXPERIENCE

Primary skill set	<ul style="list-style-type: none"><li>• Desktop Support / Services</li></ul>
Platforms	<ul style="list-style-type: none"><li>• Windows 7, 8, 10,11 &amp; Linux (RHEL, Centos 7) Operating system. Windows &amp; Linux server platforms work.</li></ul>

<b>Database</b>	<ul style="list-style-type: none"> <li>MySQL, MariaDB, SQL Client &amp; Server</li> </ul>
<b>Security Tracking Tools</b>	<ul style="list-style-type: none"> <li>OS Defender, Firewall &amp; Third Party Security (Antivirus Software)</li> </ul>

## EMPLOYMENT SUMMARY

Organization	Role	Year
HB Enterprisses Bhopal (MP)	IT/systems support engineer	October 2016 – Till date
Chirayu Air Products Bhopal (MP)	System Engineer	August 2015
GNA INFOTECH Bhopal (MP)	Website Developer	January 2014

## EDUCATION SUMMARY

Degree\certificate	University\Institute	Percentage	Year of passing
Post Graduation – MTech (Software Engg.)	Sagar Institute of Research & Technology Bhopal (MP)	74.40	2018
Graduation – BE (Computer Science)	lasscom Fortune Institute of Technology Bhopal (MP)	65.06	2012
Higher Secondary	Anand Vidhya Mandir Bhopal (MP)	50.22	2008

## PERSONAL DETAILS

Full Name : Ashish Datey  
 Father's Name : Mr. Madho Rao Datey  
 Mother's Name : Mrs. Vasundhara Datey  
 Date of Birth : 29-01-1988  
 Permanent Address : H.No.-190 Pragati Nagar, Govindpura, Bhopal (MP), 462023.

## DECLARATION:

I hereby declare that the above-mentioned data are true, complete and correct to the best of my knowledge and belief.

**Ashish Datey**